





Introducing Communities

Our new integration, Communities, allows you to carry out both conversation tracking and audience segmentation in one tool. Unlock a whole new layer of social insights by zooming in on your audience by behavior, getting a granular view of how each community talks about any topic

Stop Doing Generic Social Listening

Different people talk about the same topic differently: that's why generic social listening will only take you so far. The answer? Community-based listening.



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How does it work? Three simple steps

- Track any public topic of conversation
- Break down your audience into communities of interest and get a demographic and behavior profile for each one
- Unlock deeper social insights, personalize your content and influencer strategy by community.

Why use Communities?

"Using Communities, a host of insights can be gleaned from simply analyzing everything a set of ideal audience members talk about. One can often answer EVEN MORE questions than in an in-person focus group.. and, I would add, in non-contrived contexts. The value in this approach cannot be overstated enough."

- Nathaniel Hansen, founder of The Socializers.



